

# Rekeying Quick Start Guide

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### Rekeying: What You Need to Know

Rekeying is a precise process that requires expertise—particularly when it involves rekeying multiple products. By offering this service at your store, you're helping customers make their keys match by taking advantage of the safest and most reliable rekeying method on the market.

In this guide, you'll find detailed, easy-to-follow instructions for rekeying any Schlage lock cylinder. Each section—organized by product function includes a list of features and benefits to help quide your conversation with customers and reinforce their choice in Schlage—the one most trusted by consumers.

Additionally, you'll find expanded product views that outline the components of each product, as well as helpful hints and quick tips to further your knowledge of Schlage products. All of this is designed to support your role as a key resource, both to consumers and in-store.

**Recommend Electronic Locks and Change a Code Not Keys** If you sense managing keys is becoming a challenge for your customer, you may want to recommend a Schlage keypad lock.

- Schlage Keypad Deadbolts: Consumer Digest Best Buy for two years running
- Schlage Keypad Levers: ideal for doors with a single-hole prep

More and more customers are finding that our keyless products are much more convenient...not to mention a better investment over the long run with no more keys to lose, hide, carry or forget. Best of all, they can unlock their door—at any time with a simple four-digit code they designate.

#### When security really matters and your reputation is on the line, recommend Schlage products.

#### **DID YOU KNOW?**



12313

Plymouth Keypad Deadbolt

for residential openings.

Camelot Keypad Deadbolt

The Schlage keypad deadbolt is a manual throw deadbolt because the engineers at Schlage wanted to ensure the deadbolt locks securely in place even as doors contract and expand from temperature and humidity changes outside. Rated ANSI Grade 2 by BHMA, Schlage Keypad Locks provide great security

#### Schlage **Keypad Locks**

BEST BUY

- Programmable at the lock—holds up to 19 different user codes
- Easily installed with just a screwdriverno wiring required
- Powered by a 9V battery that lasts up to three years



### Rekeying



**Helpful Hint:** *If your customer* is looking for two security products that are the same function (ie. two keyed levers or two security sets) that use the same key, find two packages that have the same key alike number on the top panel of the packaging. Please note, products are not keyed alike

across functions.

### Which Comes First? **Rekeying Multiple Products**

When you are rekeying multiple products to match a key in one of the packages (not a key from the customer), you can reduce the amount of time required by strategically choosing the order in which you rekey. For instance, if you are rekeying a handleset and a knob, rekey the knob to match the keys in the handleset package. This will take you less time.

REKEYING TIME				
• [40]	Lever			
••(1)••	Кпор			
•[])	Single Cylinder Deadbolt			
4.	Keypad Lock			
•[]]•	Double Cylinder Deadbolt			
•[]]) ••[]]••	Security Set			
••	Keypad Deadbolt			
	Front Entry Handleset			

### Lots of Products to Rekey?

Remind your customer that changing codes on a keypad lock or keypad deadbolt is a lot easier than changing keys or rekeying locks. In fact, on keypad locks, keys are only needed if customers ignore the low battery warning and the battery expires.

### Rekeying from a Duplicate Key

Use caution when using a duplicate (aftermarket) key in the rekeying process. Duplicate keys wear faster and can result in key cut discrepancies during the rekeying process that cause the cylinder to stick when locked and unlocked after the cylinder is repinned.

**REMINDER:** While you are rekeying to the duplicate key, make sure all of the bottom pins in the cylinder are completely flush. (You may have to substitute smaller or larger pins if the duplicate key is too worn.)

If you are rekeying from a duplicate, follow these steps:

### Use the Key Gauge to Determine Pin Combinations

- 1 With key cuts facing up, slide key into the opening of key gauge, located near the number "0." Move key to first cut, or notch, from the key bow.
- 2 Slide key left until it stops on a number.
- 3 Write down number and proceed to the next cut.
- A Repeat until all cuts have a corresponding number—from bow to the tip of key. This five- or six-digit number is the key combination or "bitting."



#### Helpful Hint: Advise your



customers to have additional keys made with the correct key cuts so they have a new key that functions smoothly in the rekeyed lock.

#### **Helpful Hint:** If the key lands



between two numbers, pick the lower number (shallower cut).



Schlage Rekeying Kits provide everything you need to get the job done—including all the tools and parts you need for repinning the cylinders of most Schlage locksets so that they work with a single key.



#### The following tools are included in the Keying Kit:

#### THE KIT MAP

Navigating your way through the Kit tray.

#### PARTS LIST:

- Bottom pins
- Top pins
- Springs
- Cylinder caps
- Cap pins
- Cap pin springs
- B-Series deadbolt tailpieces
- Key gauge
- Plug follower
- Cylinder cap removal tool
- Follower bar



Carefully remove the lever from the package by unsnapping the tabs in the upper corners of the clamshell.

#### LEVER REKEYING INSTRUCTIONS 8 Empty existing pins Unlock lever and out of cylinder. leave key in cylinder. **Remove original** key. If a key number cannot be located or if rekeying from a duplicate key, use key gauge to Locate key cut Use key gauge to determine appropriate number on new dislodge lever from pin height. See page iii key. Insert new key chassis. for more information. into cylinder. 🖈 Follower bar must Review rekey kit map remain in housing for pin locations and Remove lever while cylinder portion from chassis. match numbers to is removed. new key. Insert correct Remove key from numbered pin Key numbers read cylinder and push into first hole. left to right. cylinder out of reading cylinder the lever. 54321 right to left. 17 Remove C clip from Insert correct cylinder (by twisting numbered pin into like you are peeling second hole. an apple). 13 Insert original key Insert correct into cylinder and numbered pin into rotate it to the two third, fourth and o'clock position. fifth holes. Use follower bar to 14 Verify all inserted slide cylinder housing pins are completely away from cylinder. flush with top Do not remove of cylinder. follower bar. **CONTINUED ON NEXT PAGE.**



### **Lever Rekeying Guide**

#### LEVER REKEYING INSTRUCTIONS



Slide cylinder housing from follower bar back over cylinder.



Insert C clip back on cylinder. **Remove the key.** 



Insert complete cylinder assembly back into lever component.



Place lever component with cylinder back on chassis.



Insert new key and rotate until you can lock the lever component in place.



Simulate locking and unlocking the product to confirm rekey success.

**21** Repackage product.





Carefully remove the knob from the package by unsnapping the tabs in the upper corners of the clamshell.

#### KNOB REKEYING INSTRUCTIONS



Unlock knob and leave key in cylinder.



Locate key cut number on new key. Insert new key into cylinder. ★



Use key gauge to remove knob from chassis.



Review rekey kit map for pin locations and match numbers to new key.



Remove key from cylinder and push cylinder out of knob.



Insert correct numbered pin into first hole, reading cylinder right to left.

Insert correct

numbered pin

into second hole.



If a key number cannot be located or if rekeying from a duplicate key, use key gauge to determine appropriate pin height. See page iii for more information.

Follower bar must remain in housing while cylinder is removed.



Remove C clip from cylinder (by twisting like you are peeling an apple).



Insert original key into cylinder and rotate it to the two o'clock position.









Removing the cylinder through the rear of the knob requires no more than five pounds of force (or the amount of force required to push an elevator button). If you require more force, the cylinder is not aligned correctly for removal.



Use follower bar to slide cylinder housing away from cylinder. Do not remove follower bar.



Empty existing bottom pins out of cylinder. Remove original key.





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## **Knob Rekeying Guide**

#### **KNOB REKEYING INSTRUCTIONS**



Insert C clip back on cylinder. Remove the key.



Insert complete cylinder assembly back into the knob.





Place knob with cylinder back on chassis.



Insert new key and move to the unlock position. Rotate until you can lock the knob component in place.



Simulate locking and unlocking the product to confirm rekey success.



Repackage product.

Take the product clamshell out of the box. Carefully remove the deadbolt from the package by unsnapping the tabs in the upper corners of the clamshell.

#### Locate key cut Remove deadbolt number on new from package and insert original key. into cylinder. ★ Use cylinder cap removal tool to remove cylinder cap. to new key. Insert correct numbered pin Remove into first hole, cylinder pin. right to left. Insert correct Remove spring numbered pin behind cylinder pin. into second hole. Insert correct Rotate the numbered pin key to the two into third, fourth o'clock position. and fifth holes. Use follower bar to 13 Verify all inserted slide deadbolt housing pins are completely away from cylinder. flush with top Do not remove of cylinder. ★ follower bar. Push cylinder back Empty existing into deadbolt bottom pins out of housing using cylinder. Remove the follower bar. original key. Remove the key.

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#### **DEADBOLT REKEYING INSTRUCTIONS**





Review rekey kit map for pin locations and match numbers



reading cylinder



If a key number cannot be located or if rekeying from a duplicate key, use key gauge to determine appropriate pin height. See page iii for more information.

Follower bar must remain in housing while cylinder is removed and the notch in the follower bar is horizontal!



10 Key numbers read left to right. 5432



With the new key in the keyway, make sure all pins are flush with the top of the plug, forming a perfect shear line. If any extend above or below the surface, then replace with correct sizes.





# **Deadbolt Rekeying Guide**

#### **DEADBOLT REKEYING INSTRUCTIONS**



Re-insert cylinder spring.



Re-insert cylinder pin.



Use cylinder cap removal tool to tighten cylinder cap back on cylinder.



Simulate locking and unlocking the deadbolt to confirm rekey success.

**19** R

Repackage product.

#### **KEYPAD LOCK REKEYING INSTRUCTIONS**



Remove interior portion of keypad lock from packaging.



Use follower bar to slide keypad lock housing away from cylinder. Do not remove follower bar.



Remove support piece from packaging.



3

Open built-in door on exterior portion of keypad lock.



Locate key cut number on new key. Insert new key into cylinder.



Use cylinder cap removal tool to remove cylinder cap.



Review rekey kit map for pin locations and match numbers to new Schlage key.

5

Remove cylinder pin.



Insert correct numbered pin into first hole, reading cylinder right to left.



If a key number cannot be located or if rekeying from a duplicate key, use key gauge to determine appropriate pin height. See page iii for more information.









Remove spring behind cylinder pin.



Insert correct numbered pin into second hole.

7

Insert original key and rotate key to the two o'clock position.



Insert correct numbered pin into third, fourth and fifth holes.

CONTINUED ON NEXT PAGE.

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keyway, make sure all pins are flush with the

extend above or below

with correct sizes.

# **Keypad Lock Rekeying Guide**

#### **KEYPAD LOCK REKEYING INSTRUCTIONS**







the keypad lock to confirm rekey success.

22 Repackage product.

#### Remove interior Screws may metal escutcheon Remove cylinder pin. require a Phillips screwdriver. from packaging. Remove inner plate Remove spring behind cylinder pin. from packaging. Remove the six Insert original key Follower bar must screws from exterior and rotate it to the remain in housing portion of keypad while cylinder is two o'clock position. deadbolt. removed and the notch in the follower bar is horizontal! Use follower bar to Remove deadbolt slide cylinder housing turn portion from away from cylinder. the assembly. Do not remove follower bar. Empty existing Remove cylinder bottom pins out of from the cylinder. Remove deadbolt turn. original key. Locate key cut Remove the three number on new pieces attached key. Insert new key to cylinder. into cylinder. ★ Review rekey kit Use cylinder cap map for pin locations removal tool to and match numbers remove cylinder cap. to new key.

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#### **KEYPAD DEADBOLT REKEYING INSTRUCTIONS**

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If a key number cannot be located or if rekeying from a duplicate key, use key gauge to determine appropriate pin height. See page iii for more information.



# **Keypad Deadbolt Rekeying Guide**

Insert correct

numbered pin

into first hole,

reading cylinder

#### **KEYPAD DEADBOLT REKEYING INSTRUCTIONS**

15

16

17

18





With the new key in the keyway, make sure all pins are flush with the top of the plug, forming a perfect shear line. If any extend above or below the surface, then replace with correct sizes.



Use cylinder cap removal tool to tighten cylinder cap back on cylinder.

Place additional

parts back onto

cylinder assembly.



and unlocking the deadbolt to confirm rekey success.

Simulate locking

Place deadbolt turn with the cylinder back onto keypad deadbolt assembly.



Place outer cover back onto keypad deadbolt assembly.



Screw in the six screws to finish the assembly of keypad exterior portion.

Repackage product.

#### HANDLESET REKEYING INSTRUCTIONS



Open handleset box.



Remove spring behind cylinder pin.



Locate keys in top of box on clip.



Insert original key and rotate it to the two o'clock position.



Follower bar must remain in housing

while cylinder is

10



Remove deadbolt from packaging using a Phillips screwdriver.



Use follower bar to slide cylinder housing away from cylinder. Do not remove follower bar.



Remove support ring from deadbolt.



Empty existing bottom pins out of cylinder. **Remove** original key.



Remove decorative plate.



Locate key cut number on new key. Insert new key into cylinder. ★



If a key number cannot be located or if rekeying from a duplicate key, use key gauge to determine appropriate pin height. See page iii for more information.



Use cylinder cap removal tool to remove cylinder cap.



Review rekey kit map for pin locations and match numbers to new key.



Remove cylinder pin.



CONTINUED ON NEXT PAGE.

Insert correct numbered pin into first hole, reading cylinder right to left.





# Handleset Rekeying Guide

#### HANDLESET REKEYING INSTRUCTIONS

16



Insert correct numbered pin into second hole.

Insert correct

numbered pin into

third, fourth and



Simulate locking and unlocking the deadbolt to confirm rekey success.

Place decorative

back plate back

onto deadbolt

component.



With the new key in the keyway, make sure all pins are flush with the top of the plug, forming a perfect shear line. If any extend above or below the surface, then replace with correct sizes.



Verify all inserted pins are completely flush with top of cylinder. ★



Place support ring behind decorative back plate.



Push cylinder back into cylinder housing using the follower bar. Remove the key.



Place deadbolt assembly pack onto packaging.





Re-insert cylinder spring.



Fasten packaging support piece back onto deadbolt.



Repackage product.



Use cylinder cap removal tool to tighten cylinder cap back on cylinder.

Re-insert cylinder pin.





# **Cylinder Repinning**

Compressible cylinders can also be rekeyed from the top of the cylinder by following these easy steps:



Remove stainless steel cap.



Re-insert top T-pins and springs on top of bottom pins.



Empty bottom pins, top T-Pins and top springs from cylinder.



Attach a new stainless steel cap to top of cylinder body by aligning the holes in top cap with holes in springs.

**Helpful Hint:** Each spring should encircle each hole on the cap.



Insert new bottom pins into the holes on the top of cylinder.

### SCHLAGE

### **Disengagement of Top Pins and Springs**

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### **Glossary of Terms**



nsert square notched end of follower bar into cylinder shell from rear.



Slide follower bar forward to hold pin and spring in place.



Install spring into back chamber and balance top pin (#3) on top of spring.



Repeat until all chambers are loaded.



Using follower bar groove as a guide, push pin into its chamber against spring pressure with flat edge of tweezers or small flat blade screwdriver.

ANSI	American National Standards Institute.
backset	The distance from the edge of door to the center
bottom pin	A bullet-shaped tumbler that comes in a variety the depths of the key cuts.
chassis	The body of the lock itself, without any trim.
cylinder	The portion of a lock comprised of the plug, she springs. A properly cut key allows the plug to ro- mechanism which unlocks the lock.
hand	The direction a door swings, always referenced f
housing	A larger portion of some cylinder assemblies wh and shell).
latchbolt	A spring operated bolt with a beveled face to pe door closes.
master pin	A cylindrical-shaped tumbler which is flat on bo top and bottom pin to create an additional shea
pin tumbler	Today's standard tumbler mechanism consists of mechanism top pin and spring for each cut (not
pin tumblers	Small sliding pins in a lock cylinder that work ag prevent the cylinder plug from rotating unless a by cuts of the proper depths in the key.
plug	The portion of a cylinder which contains the key
rose	A circular trim plate attached to the door under
shear line	The area where the top surface of the cylinder p shell meet, and the height to which the bottom key in order to rotate the plug.
shell	The portion of the cylinder immediately surroun
strike	The metal plate recessed in the frame that received oor is closed.
top pin	A cylindrical-shaped tumbler which is flat on bo directly under a coil spring in its chamber.
tailpiece	A usually flat actuator which extends from the b engages in the lock to operate the latch or bolt.

- the center line of prep.
- a variety of lengths that correspond to
- ny trim.
- e plug, shell, pins (tumblers) and plug to rotate the tailpiece or drive
- ferenced from the outside.
- mblies which encases the cylinder (plug
- face to permit latching action when
- flat on both ends, placed between the ional shear line.
- consists of a series of bottom pin, ch cut (notch) of the key.
- at work against coil springs. They g unless all are aligned simultaneously ey.
- ins the keyway and rotates with the key.
- oor under the knob or lever.
- e cylinder plug and inside surface of the ne bottom pins must be raised by the
- ely surrounding the plug.
- that receives latch or bolt when the
- flat on both ends and is installed ber.
- from the back of the cylinder plug and

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